

AUTHENTICITY COACHING BUSINESS CONSULTING

# **Feelings Process for Resolving Conflict PDF WORKSHEET**

	THE SITUATION	
What happened?		
What did NOT happen?		
What was my expectation?		

ANGER	_
I am so angry that	
'his anger is making my body feel	
I want to know that	

SADNESS
I am so sad that
It makes me sad because I feel like it means

PAIN	
This situation reminds me of	
This is just like when	
,	

#### FEAR

Because this happened, I'm afraid it means\_\_\_\_\_

The thing I am most afraid of is \_\_\_\_\_

#### PERSONAL RESPONSIBILITY

I could have handled this situation differently by \_\_\_\_\_

The unrealistic expectations I may have had about this situation were

EMPATHY	
I understand that	
I imagine that you may have been feeling	

### **EXPECTATIONS**

I was really angry because you {conflict or situation} and I expected you to...

I expected you to do this because...

I now understand that you must not have realized how important this is to me and it's important because I need...

Please be honest with me and with yourself, is this something you can do for me?

If not, is there a compromise that we can come to that would still fulfil that need and that you can do?

#### **BOUNDARIES**

I You may not have realized this but {boundary} is very important to me because...

This isn't about you, it's about me being true to myself and I know that {boundary} is something that I can not compromise on.

If this happens again, I will have to...

# UNDERSTANDING

I want you to understand that the reason I was so hurt was because...

It made me sad because....

I was afraid that it meant...

I want to understand you too, please tell me why you did/said what you did. What needs and/or wants were you trying to get met?

# **RESOLUTION**

II appreciate you because...

I love you because...

You are important to me because...

What I want to have happen moving forward is...

What I wish for this relationship is...

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